

Privacy Policy

This Privacy Policy explains what information ACT 3 Catering ("ACT 3," "we," "us") collects through act3catering.com, how we use it, and the choices you have. It applies to visitors, quote requesters, and customers who interact with our website.

Information we collect

Contact and booking information you give us directly through our "Check My Date" and "Book A Call" forms: name, email, phone number, event date, venue, guest count, and any details you add about your event (including dietary restrictions or food allergies, if you share them — see "Consumer health data" below).

Order information if you place an order through **ezCater**, our third-party online ordering partner. ezCater collects and processes your payment and delivery details directly; we receive order details needed to fulfill your catering (see "Third-party service providers" below). We do not store your full payment card number.

Automatically collected information, such as IP address, browser type, device type, and pages visited, through standard analytics and site-verification tools (e.g., Google-based analytics).

How we use information

We use the information above to: respond to quote requests and bookings; plan, prepare, and deliver your catering order; communicate with you about your event; improve our website and menu offerings; and comply with legal obligations.

We do not sell your personal information to third parties for their own marketing purposes.

Cookies and tracking technologies

Our site may use cookies and similar technologies (such as analytics tags) to understand how visitors use the site and to verify site ownership with search and social platforms. You can control cookies through your browser settings; disabling them may limit some site features. We do not currently respond to browser "Do Not Track" signals.

Third-party service providers

We share information with service providers who help us operate our business, including:

ezCater, for online catering orders and payment processing — orders placed through ezCater are also subject to [ezCater's own Privacy Policy](#).

Website hosting, analytics, and email providers who process data on our behalf.

We require these providers to protect your information and use it only to provide services to us.

Consumer health data (Washington My Health My Data Act)

If you voluntarily tell us about food allergies, dietary restrictions, or other health-related preferences when requesting a quote or placing an order, this may qualify as "consumer health data" under Washington's My Health My Data Act (RCW 19.373).

What we collect: allergy and dietary-restriction information you choose to share, used solely to plan safe, accurate menus for your event.

How we use it: to prepare your order and communicate with kitchen and event staff; we do not use it for advertising or profiling.

Sharing: we do not sell this information, and we do not share it with third parties except staff and subcontractors directly involved in preparing and serving your order.

Your rights: you may ask us to confirm what health-related information we hold about you, request its deletion, and withdraw consent for future collection, by contacting us at info@act3catering.com. We will respond within 45 days.

Data security and breach notification

We use reasonable administrative, technical, and physical safeguards to protect the personal information we hold. In the event of a security breach affecting your personal information, we will notify you consistent with Washington's data breach notification law (RCW 19.255), including notice to the Washington State Attorney General if a breach affects more than 500 Washington residents.

Children's privacy

Our website and services are intended for adults planning catering orders and events. We do not knowingly collect personal information from children under 13.

Your choices and rights

You may ask us to access, correct, or delete the personal information we hold about you, or to opt out of marketing emails, by contacting us using the information below. Depending on where you live, you may have additional rights under your state's privacy law.

Changes to this policy

We may update this Privacy Policy from time to time. The "Effective Date" at the top of this page reflects the most recent revision.

Contact us

ACT 3 Catering 15665 Nelson Pl, Tukwila, WA 98188 Phone: (425) 251-9102 Email: info@act3catering.com